

Rappahannock United Way – Prosper Program FAQs

Q1: Why is Rappahannock United Way ending the Prosper Program and other services?

A: After 85 years of service, our Board of Directors made the difficult decision to end all programs following a thoughtful evaluation of our operations, resources, and the evolving needs of our community.

Q2: When will the Prosper Program officially end?

A: All Prosper Program services will continue through June 30, 2025. After that date, the program will be officially discontinued.

Q3: Will I still have access to services until the end date?

A: Yes, all current Prosper Program services will remain available to you until June 30, 2025. We are committed to maintaining the same level of support throughout this period.

Q4: What kind of support can I expect during the transition?

A: Our team will provide personalized support, including one-on-one meetings and resource navigation appointments, to help you explore other available community resources and plan your next steps.

Q5: How can I schedule a meeting to talk about my options?

A: You can contact us directly to schedule a transition meeting or resource appointment. We're here to ensure you feel supported every step of the way. If you've already been working with one of our Financial Coaches, feel free to contact them directly to schedule your next meeting.

Q6: Will there be referrals to other programs or services that can help me?

A: Yes, we are compiling a list of trusted community partners and services. Our team will offer referrals tailored to your needs and assist you in making those connections. We'll also be sharing available community resources on our website and social media—be sure to check back regularly for updates.

Q7: Can I continue using tools or resources I've received through the Prosper Program?

A: Yes, any materials or tools you've already received are yours to keep and use. For any questions about specific resources, feel free to reach out.

Q8: Who can I contact if I have questions?

A: You're welcome to reach out to our team anytime. We'll continue sharing updates throughout the transition. Email <u>info@rappahannockunitedway.org</u> or call (540) 373 0041 x300